



## Financial Policy

We at PEDIATRIC ASSOCIATES OF FRISCO are committed to providing you and your child with the highest quality of care possible in the most economical way possible.

Due to changes in the insurance environment, the healthcare costs are now increasingly being a patient responsibility. Patients are now insured with high deductible or larger coinsurance health coverage.

Because of this, we need to implement certain payment policies to be able to continue to provide the best care possible for your child/children.

### **Kindly bring with you to each appointment:**

- Insurance Card
- Method of Payment – Major credit card or Health Savings card

### **Insurance**

We are contracted with several different insurance plans. Please check our website for the types of plan covered. As a courtesy, we will file the medical claim directly to the insurance plan on your behalf. Please make us aware of any changes to your insurance. If you fail to do so, the balance will be your responsibility. We are obligated to file claims within a certain timeframe. We will not be held accountable if you fail to give us updated insurance information at the time of visit. If your insurance denies the claim because they need additional information from the member, please help us by providing the information to the insurance company as soon as possible. If the claim continues to deny because the information was not received, the full balance will become your responsibility.



**Please contact your insurance company before your appointment to ensure we are participating with your plan and services will be covered.**

### **Credit Card Authorization Forms**

A credit card must be kept on file. It is processed and stored with our Electronic Health Record System Provider which is a cloud based HIPAA compliant network. Credit Card information on file can also be used to pay your remaining balance after your insurance company has processed your claim.

### **Co-Payment and other fees**

- Copays-** As participating providers with your insurance plan, it is required to collect your copayment on the date of service. If payment is not received at the time of visit, you must call in and make payment prior to the end of day.
- Uninsured-** If you have no insurance coverage we have low self pay rates available , payment is due at the time services are rendered. **A credit card will need to be kept on file.**

**Past Due Accounts We will work with you to make payment arrangements and set up a payment plan if necessary.**